

REGISTERED PERFORMANCE WARRANTY

Vinyl Siding, Soffits and Accessories
Limited, Lifetime Warranty · 50 Year Transferable



HORIZON Vinyl Siding, Vinyl Soffit and Vinyl Accessories (the "Products") are manufactured in accordance with industry standards, and within an ISO 9001 quality control system.

What does this Warranty Cover?

Limited Lifetime Warranty Manufacturing Defects – Rollex warrants to you, the owner of a single family residence at the time the Products were installed, that the Products are free from defects in material and workmanship in the course of manufacture, if installed according to installation instructions (www.vinylsiding.org).

Limited Fade Warranty – Rollex also warrants to you that for a limited period specified below, the Products will not excessively fade. "Excessive Fading" is more than normal weathering and is defined as a color change which is in excess of a Delta E of 4 Hunter units, as defined by ASTM D2244, and as determined by Rollex.

Limited Hail Damage Warranty – Rollex also provides you with a limited hail damage warranty, detailed below. This Warranty is limited to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this Warranty.

How long does the Coverage Last?

Limited Lifetime Warranty Manufacturing Defects

If you are an individual homeowner, this Limited Lifetime Warranty lasts for the life of the single family residence on which the Products were originally applied ("Property") for as long as you own the Property. If you are not an individual (e.g., you are a corporation, governmental agency, partnership, trusts, homeowner association, condominium, cooperative housing arrangement, unincorporated association, school, religious organization, etc.), the warranty period will be 50 years from the date of original installation of the Products on the Property, prorated as outlined in the Warranty Coverage Schedule.

This Limited Lifetime Warranty may be transferred with the Property. However, upon the transfer, the warranty period will be no more than 50 years from the date of original installation of the Products on the Property, prorated in accordance with the Warranty Coverage Schedule.

Limited Fade Warranty

Rollex excessive fade warranty will last as long as the Rollex Limited Lifetime Warranty lasts with respect to the owner for the life of the single family residence on which the Products were originally applied. The excessive fade protection provided by this Limited Fade Warranty is not transferable.

Limited Hail Damage Warranty

Rollex hail damage warranty will last as long as Rollex Limited Lifetime Warranty lasts, and upon transfer with the Property, shall continue based upon the coverage terms for the Rollex Limited Lifetime Warranty.

You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following:

Limited Lifetime Warranty Manufacturing Defect

We will repair, replace or refund the original purchase and installation price of the defective portion of our siding that blisters, checks, crazes, flakes, peels or weathers unevenly due to a defect in our manufacturing process. Our obligations under this Warranty will in no event exceed the purchase price of the originally installed Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

Limited Fade Warranty

We will repair, replace or refund the original purchase and installation price of any portion of our siding that experiences excessive color fade after the installation of the siding, subject to our examination of a siding sample and you performing at least annual preventative maintenance cleaning. Our obligations under this Warranty will in no event exceed the purchase price of the originally installed Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

Limited Hail Damage Warranty

It is your responsibility to pursue the cost of repair or replacement of damaged material through your homeowner's insurance or all other applicable insurance coverage. After you exhaust such coverage, if you have any product cost that you have incurred in the purchase of the product that is necessary to replace the Product on your property which was damaged by hail, and these costs are in excess of your total insurance coverage

(excluding your insurance deductible), we will reimburse you for that difference, up to the cost of replacement Product for the damaged product. Any additional costs and expense beyond these amounts are your responsibility. We will have no responsibility for any costs associated with the labor required to remove, replace or install any product.

In the event of repair, replacement or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished products will extend only for the time remaining under the original Warranty. **If we elect to repair or replace Products under this warranty, we will also cover the reasonable labor costs for the applicable area, as determined by us.**

What Doesn't this Warranty Cover?

This Warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- Misuse, abuse, neglect, improper handling or storage;
- Damage of any kind resulting from faulty or improper installation;
- Use of accessories which do not properly receive and/or secure the Products;
- Defects in, failure of or damage to the wall or material on which the vinyl siding was installed, structural defects, and/or damage caused by movement, shrinkage, distortion, cracking or settling of the wall, framing or foundation of the building;
- Normal weathering, fading, chalking or oxidation;
- Accidental damage;
- Fire;
- Lightning, hurricane, tornado, windstorm, earthquake or other acts of God;
- Harmful chemicals (including harmful cleaning compounds and pesticides);
- Fumes or vapors;
- Surface deterioration due to air pollution;
- Vandalism;
- Airborne stains, mold and mildew accumulation;
- Your failure (or the failure of subsequent Property owners) to provide reasonable and necessary maintenance and cleaning of the Products (see "Care and Maintenance Instructions");
- Impact of foreign objects;
- Warping or distortion due to exposure to excessive heat sources (e.g., barbecue grills) or exposure to unusual or excessive reflective heat sources (e.g., skylight or window reflection, roofing materials, pools, decks, blacktop, or concrete materials);
- Products that have been painted or whose surface has been altered in any way without written authorization from Rollex;
- Any other causes beyond our reasonable control; or uneven fading, color change or "striping" of siding due to installation over dissimilar, inconsistent or inadequate sheathing or backer board.

Other Limitations

1. This Warranty covers only genuine Rollex Vinyl Siding, Soffit and Accessories. It is your responsibility to verify that the siding installed is one of our Products.
2. Due to normal weathering, replacement Products may differ in gloss and color from Products originally installed on the Property.
3. We reserve the right to discontinue or change any design or color of any of our Products at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price.
4. NO EMPLOYEE, AGENT OR OTHER PERSON IS AUTHORIZED BY ROLLEX TO ASSUME FOR ROLLEX ANY LIABILITY IN ADDITION TO THAT SET FORTH IN THIS WARRANTY. There are no warranties on these Products other than as set forth in this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Products.
5. WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESSED WARRANTY OR ANY OTHER ORAL, WRITTEN OR IMPLIED WARRANTY THAT MAY APPLY TO YOUR PURCHASE, AS IT RELATES TO OUR PRODUCTS. THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
6. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

These definitions apply to the terms used:

Coverage means the extent of our commitment to respond to any claim relating to the siding.

Excessive Color Fade means a change in the color of any siding in excess of a Delta E of four Hunter units, as determined by us, following the initial installation of the siding, provided that any uneven or abnormal fade distribution is not due to a buildup or accumulation of stains, dirt, mold, mildew, or any other deficiency caused by the lack of at least an annual preventative maintenance by the homeowner as such annual preventative maintenance is described in the Installation Manual.

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These definitions apply to the terms used: (continued)

Normal Weathering means the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to fade, chalk, or become soiled or stained; exposure to the elements will cause gradual, uniform change over time; the degree to which normal weathering occurs will vary depending on air quality, the building's location and other local conditions over which we have no control.

Purchase and Installation Price means the sum of (a) the total original cost of the siding that is defective or otherwise being replaced, plus (b) the total original cost of labor for the installation of siding that is defective or otherwise being replaced. If we cannot determine these amounts from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of the installation for the cost of material, (ii) labor rates prevailing in the area where the building is located at the time of installation and (iii) an estimated installation time for the cost of labor.

Residence means regular or full-time permanent lodging by a single family.

Siding means vinyl siding, vinyl soffit or related vinyl accessories offered by Rollex.

Weathering means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

Weathers Unevenly or Uneven Weathering, such as checker boarding, means uneven or non-uniform change in color of contiguous elements of siding under uniform, even and equal exposure to sunlight, natural radiation, rain, natural variations in temperature or other atmospheric conditions.

How do you Register Your Warranty?

For all Rollex materials used on this installation project, one **Application for Warranty Registration** must be completed and mailed within 30 days after original installation has been completed.

Please mail it to:

Rollex
Warranty Department
800 Chase Avenue
Elk Grove Village, IL 60007

Failure to register the Warranty will not void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists Rollex in processing any Warranty claim you might have. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

How do you Transfer your Warranty?

To the extent transferable as described above, you and subsequent Property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should include the warranty registration number (if available), the address of the Property, the name and mailing address (if different) of the new owners and the date of transfer.

The notice should be sent to:

Rollex
Warranty Department
800 Chase Avenue
Elk Grove Village, IL 60007

Failure to notify Rollex will not void the Warranty, but the notice will assist Rollex in processing any warranty claim.

Warranty coverage upon transfer is as described in detail above. **The excessive fade protection provided by the Limited Fade Warranty is not transferable.** Upon any transfer of the property, your obligations become the obligations of the new Property owners.

How do you Submit a Warranty Claim?

You must submit your claim in writing to us within the warranty period and within a reasonable period of time after the defect is discovered.

To initiate a claim, you should contact our warranty services number at **800.251.3300** to receive a warranty claims packet.

If you would like to submit a claim request in writing, please provide the following information: a description of the claimed defect and the date the defect was discovered; the warranty registration number.

Written claims should be sent to:

Rollex
800 Chase Avenue
Elk Grove Village, IL 60007

Rollex will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent at the homeowner's expense. In the event the claim is approved and the homeowner wants the sample returned, there will be a \$25 handling fee.

ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM ROLLEX WILL VOID THIS WARRANTY.

Warranty Coverage Schedule

During the original purchaser's Ownership of the Property: 100%
Subsequent owners and others covered by a 50-year prorated warranty:

0-5 years	100%
More than 5 but less than 7	90%
More than 7 but less than 8	80%
More than 8 but less than 9	70%
More than 9 but less than 10	60%
More than 10 but less than 11	50%
More than 11 but less than 12	40%
More than 12 but less than 13	30%
More than 13 but less than 14	20%
More than 14 but less than 50	10%

*Total claim cost of refund not to exceed original purchase and installation price.

Care and Maintenance

Rollex Premium Vinyl Siding, Soffit and Accessories are some of the most durable building products materials available today for residential applications. In most cases, normal rainfall is sufficient to keep it clean. But if you own Rollex vinyl siding should need cleaning, we recommend the following procedures.

Particular attention should be given to areas under eaves, porches, awnings and other overhangs that have limited exposure to the natural washing effect of rainfall.

1. Moderate Atmospheric Dirt — We recommend an occasional washing with clear water using a garden hose and soft-bristled brush (a long-handled, car-washing brush is ideal for this purpose).
2. Heavy Industrial Atmospheric Dirt — Wash in the manner indicated above, but use the following solution:
 - a. 1/3 cup detergent (Tide®, for example)
 - b. 2/3 cup trisodium phosphate (Soilax®, for example)
 - c. 1 gallon water
3. Mildew Accumulation — Mildew can collect on surfaces of all types of building products and is often evident on surfaces that have not been properly cared for and maintained. Normally, mildew will appear as black spots. Mildew is easy to remove by using the basic cleaning solution above with the addition of sodium hypochlorite as follows:
 - a. 1/3 cup detergent (Tide®, for example)
 - b. 2/3 cup trisodium phosphate (Soilax®, for example)
 - c. 1 quart sodium hypochlorite 5% solution (Clorox®, for example)
 - d. 3 quarts water
4. Caulking Compounds, Tar and Similar Substances — Use mineral spirits in reasonable amounts and apply directly to the foreign substance. Immediately after cleaning, rinse the area thoroughly with water.

CAUTION: Do not exceed the recommended concentrations of cleaners. To do so can cause damage to the Products' surface. Avoid skin and eye contact with the solution, and in all cases follow manufacturer's instructions for the use of cleaning compounds and solutions. Avoid use of abrasive-type cleaners and strong solvents. Test any cleaner on an inconspicuous area before applying to major areas. To minimize streaking, always clean from the bottom to the top and follow with a rinsing of clear water. Excessive scrubbing is unnecessary and can be harmful to the Products, and may cause undesirable glossy areas over the finish.

IMPORTANT: Fire Safety Information

Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or structure. Owners and Installers should take a few simple steps to protect vinyl building materials from fire.

To The Home and Building Owner

Rigid vinyl siding is made from organic material and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash away from vinyl siding.

To the Building Trades, Specifiers, Professional and Do-It-Yourself Installers

When rigid vinyl siding is exposed to significant heat or flame, the vinyl will soften, sag, melt or burn, and may thereby expose material underneath. Care must be exercised when selecting underlayment materials because many underlayment materials are made from organic materials that are combustible. You should ascertain the fire properties of underlayment materials prior to installation. All building materials should be installed in accordance with local, state and federal building code and fire regulations.

For more information about vinyl siding products, contact the Vinyl Siding Institute, 1275 K St. NW, Washington DC 20005-4006 and request brochures titled, "Fire Properties" or "What Homeowners Want to Know."

ROLLEX REGISTERED PERFORMANCE WARRANTY APPLICATION



This form should be completed, signed by the Original Owner(s) and installing contractor, and mailed to Rollex within 30 days from the date of installation or purchase of the property.

This is to certify that _____ Vinyl siding was installed on our residence/property at _____ Street
_____ City _____ State _____ Zip _____ on _____ Date
_____ Owner(s) Name _____ Contractor's Name/Company
_____ Owner(s) Address _____ Contractor's Address
_____ City, State, Zip _____ City, State, Zip
_____ Owner(s) Signature _____ Contractor's Signature)

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Rollex Homeowner Survey

- 1. How did you hear about Rollex Vinyl Siding?
 Home improvement contractor
 Building products supply company
 General contractor
 Neighbor/friend
 Other _____
- 2. Is the siding installed on a residential or commercial building?
 Single family residential Multi-family Commercial
- 3. If the building is used for commercial purposes, please indicate the primary use of the structure (e.g. church).

- 4. If this structure is your home, how old is it?
 Under 5 yrs 5-10 yrs 10-20 yrs 20-40 yrs Over 40 yrs
- 5. Was this new construction or a remodel/rehab?

- 6. What profile did you choose?
 D4 D5 DL4.5 DL5 12' Soffit
 Other _____
- 7. What color did you choose? _____
- 9. Why did you choose to install vinyl siding on your home?
 Appearance Durability Color Selection
 Ease of Maintenance
- 8. Why did you choose Rollex Vinyl Siding?

- 10. What features do you like most about your siding?

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Rollex Registered Performance Warranty - Application For Transfer of Warranty

This part of the form is to be signed by both the Original Owner(s) of Rollex Vinyl Siding and the new owner(s), and returned to Rollex within 30 days of the date of transfer of title of the property to which the Vinyl Siding was applied.

Original Owner(s) _____
Address of Installation _____ Street _____ City _____ State _____ Zip _____
Date of Installation _____ Color _____ Type _____

I hereby certify that the residence listed above has been sold to: New Owner(s)

On _____ Date _____ Signature(s) of Original Owner(s)

I hereby apply for the transfer of the unexpired portion of the Rollex Registered Performance Limited Warranty and I have read and understand the terms and conditions listed therein.

Signature(s) of New Owner(s)

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Rollex
Attn: Warranty Registration Department
800 Chase Avenue
Elk Grove Village, IL 60007

PLACE
STAMP
HERE

CUT HERE

PLACE
STAMP
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